

42. INNOVATION IN THE SERVICE OF CONTINUOUS IMPROVEMENT OF PUBLIC ADMINISTRATIONⁱ	
Level I	
Department of Economics and Management (administrative headquarters) Department of Legal Sciences	
<i>Course reserved for employees of the Region of Tuscany selected under a specific agreement¹</i>	
Course coordinator	Elena Gori
Executive Committee	Elena Gori Claudio Becagli Silvia Fissi Francesco Giunta Erik Longo
Contact person for information regarding teaching organization, class schedule, course content	elena.gori@unifi.it
Practical-professional profile of the course and industry sector of reference	The Master's program is dedicated exclusively to the staff of the Region of Tuscany. It aims to delve deeper into the issues of public management within the processes of innovation and digitization of public administration. In particular, starting with the indispensable elements for the definition of proper planning, programming, and control cycle, the Master course develops and identifies digital and innovative solutions for the transition to a more competent public administration that is close to the needs of its stakeholders. The course thus aims to train personnel capable of promoting within the public administration processes of innovation and digitization.
Access prerequisites	A bachelor's or master's degree or single-cycle degree awarded according to the system under Ministerial Decree No. 270/2004 or Ministerial Decree No. 509/1999 or previous systems.
How the admission procedure takes place	Selection by academic qualifications and interview
Duration	12 months
Teaching methods	Face-to-face classes Participation in individual modules by remote mode only (in synchronous mode, through the Cisco Webex platform)
Language of instruction	Italian
Attendance requirements	67%
Location of the course	Department of Economics and Management (DISEI) Via delle Pandette, No. 32 - 50127 Florence
Foreseen lecture schedule	Classes will be held on Thursdays, Fridays and, every other week, also on Saturday morning.
Examinations procedures and schedule	The assessment of educational activities consists of examinations with a grade expressed in thirtieths and possible mention of honors held at the end of each module or subject. There will be a <i>project work</i> in lieu of the internship, to be carried out according to the student's current and possibly perspective, role in the relevant organization. The purpose is to acquire the functional skills to achieve the training objectives of the Master's professional profile. The credits provided for the practical activity are awarded to the student upon certification by the Master's Coordinator that such activity has been duly completed.
Final examination	The final examination consists of a written paper in summary form, which may be developed individually or in groups. It may include specific references to the experience of the project work.

¹ The course is activated upon the condition of the finalization of the Agreement being concluded

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Minimum number	12
Maximum number	30
Enrolment fee	€3,150
Free-of-charge supernumerary places	
UNIFI employees	2
Single Modules	
Maximum places	3
Cost	97 Euro/credit

Description of the activities and training objectives of the internship	There will be <i>project work</i> in lieu of the internship, to be carried out according to the student's current and possibly perspective role in the relevant organization. The purpose is to acquire the functional skills to achieve the training objectives of the Master's professional profile. 450 total hours of internship.
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ⁱ This document is a translation of the form A.1 relating to the characteristics of the course attached to the Decree of the Deputy number 873 (record 158006) of 25th of July 2022, drafted in Italian and issued on the Master | Didattica | Università degli Studi di Firenze | UniFI and which therefore constitutes the only official document. This English translation cannot be used for legal purposes and has the sole purpose of supplying information in English on the content of the public notice.

² The course is activated upon the condition of the finalization of the Agreement being concluded